

Service Technician (m/f/d)

Understand technology. Solve problems. Support customers on site.

H7 hontechnik specialises in honing tools and honing systems. To expand our technical service, we are looking for a committed, hands-on individual who understands technical systems and enjoys direct customer contact.

As a Service Technician, you will support our customers on site and by phone. From maintenance and repairs to retrofits, you will get to the root of technical problems and help keep honing machines running reliably.

Your responsibilities

- Maintaining, repairing and retrofitting honing machines at customer sites
- Systematically troubleshooting mechanical, electrical and electronic components
- Resolving technical faults and checking machine function after service work
- Supporting customers with technical questions in person and by phone
- Agreeing necessary actions and suitable solutions with customers and colleagues
- Preparing, carrying out and documenting service visits
- Working closely with our inside sales and field sales teams
- Helping expand our service offering and contributing your own ideas

Your profile

- Completed technical vocational training, for example in mechatronics, electronics or industrial mechanics
- Practical experience in technical service, maintenance or repairs is an advantage
- Technical understanding and willingness to develop your mechanical, electrical and electronic knowledge
- Enjoyment of customer contact, with a friendly, dependable and solution-oriented manner
- An independent, reliable and careful approach to work, combined with team spirit
- Willingness to travel and a category B driving licence
- Confident computer skills and good German and English language skills

Career changers with technical aptitude and a willingness to learn are also welcome. We provide thorough onboarding in our products, machines and service tasks.

What we offer

- A varied technical role with direct customer contact
- Thorough onboarding in our products, machines and service procedures
- Independent working and scope to help develop our service offering
- Room for your own ideas and practical suggestions for improvement
- An open, supportive team and close collaboration with sales
- Performance-related remuneration and your own company car
- Long-term prospects in a specialist technical company

Do you enjoy finding the cause of a problem?

We would like to meet you. Please email your application, including your salary expectations and earliest possible starting date, to flachenecker@h7-hontechnik.de.

Contact and applications

H7 hontechnik GmbH
Stefan Flachenecker
Benno-Strauß-Str. 5 · Gewerbepark Süd · im complex
90763 Fürth, Germany

Phone: +49 (0)911 76611003
Email: flachenecker@h7-hontechnik.de
www.h7-hontechnik.de